

A close-up, sepia-toned photograph of a person's hands holding a car keychain. The person is wearing a dark suit jacket and a striped tie. The keychain is a modern, dark-colored remote key with a silver key attached. The background is dark and out of focus.

Fly Away
VALET

PORTFOLIO



Jacobsen|Daniels is pleased to present *Fly Away Valet*, offering customers the most convenient airport parking with personalized assistance designed to delight.

Detroit Metropolitan Wayne County Airport
Baltimore/Washington Thurgood Marshall Airport
Raleigh–Durham International Airport
Louisville Muhammad Ali International Airport
San Antonio International Airport
Cincinnati/Northern Kentucky International Airport

We at ***Fly Away Valet*** hold you as our top priority and promise to deliver the highest quality customer service experience. We are committed to making your visits with us professional and pleasant. Thank you for this opportunity to serve you. We wish you safe travels and look forward to seeing you upon your return.





BOTTLED WATER

COFFEE

DAILY NEWSPAPERS

Good to See

When you arrive at the airport, our professional, uniformed staff will greet you with a smile, help you with your luggage, offer you a complimentary bottle of water, coffee and the daily newspaper, take your keys and bid you bon voyage – you'll be on your way in less than 3 minutes.

When you land, simply send us a text or alert us through the App and we'll have your car waiting with the engine running and a comfortable interior temperature.

Payment is quick and easy through the App or in person in our climate controlled cashier lobbies, conveniently located near the pick up area. Our attendants will always open your door, load your bags, thank you for your business and send you on your way.

In time, our team will know you, your vehicle, and we will greet you by name. At **Fly Away Valet**, you are our top priority, and we promise to deliver the highest quality customer service experience.

Good to Know

While you're away, our trained and fully insured professionals will handle your car with care; vacuuming the interior, cleaning your windshield, and parking it within view our watchful eye 24/7. In most markets, we also offer a number of additional services and amenities all designed to improve your journey and simplify your life.

INTERIOR VACUUMING
WINDSHIELD CLEANING
ELECTRIC VEHICLE CHARGING



PERKS AND PROMOTIONS
EARN POINTS FOR FREE PARKING



Good for You

No more wasting time searching for an open parking space or trying to remember where you parked your car. **Fly Away Valet** is always open with available space in close proximity to the terminals.

To thank customers for their loyalty, we offer various perks and promotions throughout the year, including a frequent parker program where customers can earn points towards free parking, services and amenities.



We realize the valet operations will be some customers' first and last impression of the Airport, we take that responsibility seriously and will do everything in our power to deliver exceptional valet service.



KURT M. SCHWAGER

Vice President

Mr. Schwager is the Vice President of the Operational Services Group for Jacobsen|Daniels, which specializes in niche services ranging from airport food & beverage concessions to parking operations. With over 26 years of experience in the aviation and transportation industry, he brings the unique perspective of having been involved in projects from both sides - as a consultant to airports and as a tenant operating at airports. He is a proven expert in facility planning, development, and operations with a track record of improving brands, facilities and customer service in a highly competitive industry.

Mr. Schwager is accomplished in identifying new business opportunities and delivering innovative solutions that contribute to profitable growth. Under his leadership, the J|D Operational Services Group is now successfully operating many of the same types of facilities the company has traditionally planned and developed for airport owners and their tenants. Mr. Schwager and his team go to great lengths to collaborate with clients and business partners to deliver a turn-key approach for facilities and operations that enhance the customer experience.

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Fly Away Valet is a Division of Jacobsen Daniels Associates, LLC

DO WE HAVE YOUR KEYS?

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